



National Aeronautics and Space Administration
Goddard Space Flight Center

Wallops Flight Facility, Wallops Island, Virginia

Inside Wallops

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ISO 9000 - Are you prepared?

The Goddard Space Flight Center (GSFC) has always had a Quality Management System. It is now being redefined to include the ISO-9000 Standard as its basis. The ISO-9000 Standard focuses on 20 subjects of a good quality program. Many commercial and government organizations within and external to the United States have adopted this standard. Simplistically, ISO-9000 requires us to "say what we do," "do what we say," and "be able to prove it."

All Wallops supervisors received ISO-9000 Awareness Training on Jan. 22. It is their responsibility to perform awareness training for all employees of their organization. Most of us have already had some ISO-9000 training either from the Stat-A-Matrix class last year or from the ISO-9000 familiarization presentation that Dave Cleveland did last year in Building F-3. Training also is available on the ISO-9000 home page at: <http://arioch.gsfc.nasa.gov/iso9000> I urge you all to take advantage of this training.

Representatives from Stat-A-Matrix did an informal audit at Wallops on Jan. 11-13. This was intended to make us aware of what an audit would be, where there were areas that we had shortcomings and to help train our internal auditors. They will return on Feb. 1, 15, and 22, to provide further assistance and determine our progress.

ISO-90001 PRE-ASSESSMENT COMING SOON: Goddard's ISO 9001 pre-assessment is scheduled for Feb. 16-19 (at Greenbelt) and Feb. 22-25 (at Wallops). Are you prepared? Here's what you need to know and understand: the GSFC Quality Policy in your own words; how your work relates to the Quality Management System (QMS) Scope of Certification and the Center's goals and objectives; which procedures and work instructions affect your operation; know what to say; and be able to show that you are in compliance with applicable procedures and instructions. For additional information and audit preparation pointers, visit the training modules at <http://arioch.gsfc.nasa.gov/iso9000/html/modules.htm> within the Awareness and Training section of the QMS (ISO) Web page, located on the Goddard internal web, under Directives.

The pre-assessment beginning Feb. 16, at Greenbelt and Feb. 22, at Wallops will be done by DNV. The results of this audit will be presented to the Center Director and used to help baseline for the real audit.

Internal audits also will be conducted by teams of GSFC auditors. Audits of Wallops organizations will occur at various times during February and March. Supervisors will be informed of specific audit schedules. Results of these audits also will be presented to the Center Director. The Shuttle Small Payloads Projects Office (Code 870) at Greenbelt has already received an internal audit.

The official audit by DNV will start April 12, at Greenbelt and April 19, at Wallops. If you have any questions on the above, please call Craig Purdy, x2555.

Arnold Torres



A Message from the Administrator Mission First—Safety Always

NASA is the world's leader in aeronautics and space research, development

and supporting operations. NASA is the leader because of you and your talent, dedication and, perhaps most importantly, spirit and desire to explore the unknown. Exploration involves risk, including the risk of failure. Without risk, there can be little discovery, and exploration is one of NASA's principal missions. To maximize the likelihood of success in an increasingly complex and tightly coupled technological environment, we must become informed risk takers by identifying, understanding and managing risk in all that we do. By following this approach, we will neither be surprised by, nor unprepared for, the few failures that may actually occur.

Being an Agency and workforce willing to accept risk, but only in an informed manner, is consistent with our unwillingness to compromise the safety and health of people and property or do harm to the environment. In fact, your safety and health, both on and off the job, is and always will be our concern. As we move into the 21st Century, I have designated safety and

Wallops Shorts..... Career Fair

Keith Koehler, Public Affairs Office participated in a Career Fair, Jan. 20, at Chincoteague Elementary School.

Fair Exhibit

Tony Goodyear, Public Affairs Office staffed a Wallops exhibit, Jan. 23, in the City Center, Salisbury as a part of the Wicomico County Education Fair.

Appointments

Effective Jan. 3, Joseph R. Duke was appointed Acting-Chief of the Policy and Business Relations Office. Duke will serve in this position until a permanent placement is named. He will continue to serve as Assistant Director for Projects Support.

Effective Jan. 17, David L. Pierce was appointed Chief of the University Class Projects Office.

Newsletter Online

Inside Wallops is posted on the Wallops homepage at: <http://www.nasa.gov/pages/publicoutreach.html>

health as our highest core value. Our record is exceptional, but we can do better by continuing to incorporate safety and health principles and practices into our daily decision making processes and lives.

As we embark on one of our great adventures—launching, constructing, and utilizing the International Space Station, it is fitting that we remind ourselves that NASA's ultimate success can only be achieved with the safety and health of its people. We have begun an Agency Safety Initiative with the goal of making NASA the Nation's leader in the safety and occupational health of its workforce and the safety of the products and services we provide. I expect a firm resolve and commitment by everyone in the Agency to achieve this goal including zero tolerance for mishaps in the NASA workplace. Keep in mind that safety is everyone's responsibility and that it should never be regarded as the job of the Safety Office or someone else.

Accept your personal and organizational safety and health responsibilities and become involved in pursuing the elements of the Agency Safety initiative. Together, we can achieve a safer and more productive work environment and continue to maintain our preeminence in air and space into the next century.



African-American Leadership in the Twenty-First Century

In 1915, Dr. Carter G. Woodson, the father of Black History, founded the Association for the Study of Negro Life and History. A decade later, he was still committed to increasing the awareness of the achievements of Blacks. Black History Week was a result of his unwavering commitment. During the 1960s, Black History Week was expanded to an entire month. February is traditionally observed as Black History Month and was selected, in part, because it includes the birthday of Frederick Douglas, another important champion of human rights.

Goddard Flight Center will sponsor the following activities to help bring an awareness of Black historical achievements.

Employees are invited to participate in activities scheduled for Black History Month. All events will be held in the Building 8 Auditorium at Greenbelt and simulcasted to Wallops.

February 2, 11:30 a.m. - 1 p.m. The Paul Laurence Dunbar High School Concert Choir, Baltimore, MD. will perform.

February 8, 11:30 a.m. - 1 p.m. Guest speaker - Dr. Julian M. Earls, Deputy Director for Operations, NASA Lewis Research Center.

February 11, 11:30 a.m. - 1 p.m. Guest speaker - Dr. Shahrazad Ali, noted author and social psychologist.

February 18, 11:30 a.m. - 1:30 p.m. Carroll R. Gibbs, historian and researcher, will join Neely Fuller, author and social psychologist, in a panel discussion examining diversity, ethnic and other issues in historical and contemporary contexts.

February 24, 11:30 a.m. - 1:30 p.m. Frank Davis, former Special Assistant to the Comptroller General of the United States, will conduct a workshop titled "Marketing Your Skills: Self-Improvement Skills For All Employees".

For further information, visit the EOPO website at <http://eeo.gsfc.nasa.gov> or call the EOPO at 66-7348.



Morning Coffee



Civil service and contract employees are invited to a morning coffee with Wallops senior management, Feb. 3, from 8 to 9 a.m. in the cafeteria. Senior staff will answer questions one-on-one from 8 to 8:30 a.m. followed by an open question and answer forum from 8:30 to 9 a.m.

Support Engineers Week

National Engineers Week is Feb. 21 to 27. The Public Affairs Office needs engineers, technicians, and scientists who will speak to students at local schools about careers in science, technology and math.

A short information session is being planned for 9 a.m., Feb. 9 in the first floor conference room, Bldg. F-6. The session is to help potential speakers prepare and to demonstrate simple hands-on activities that can be used.

Exhibits, videos and other materials are available through the Visitor Center. National Engineers Week information packages are available in the Public Affairs Office. For additional information or to volunteer call Tony Goodyear, x1681 or Betty Flowers, x1584.

DAYTONA 500 PARTY February 14, 1999 SEE IT ON THE BIG SCREEN

*Bldg. F-3
Doors Open: 11 a.m.*



Admission:

Covered Dish or Other Food

Register names of any guests with: Charlie Randall @ x1890, Terry Ewell @ x1133 or Sandy Gunter @ x1454

Scholarship Money

From the Jan. 27 issue of FEDweek

Federal workers and their children are eligible for scholarships, ranging from \$400 to \$1,500, from the Federal Employees Education and Assistance (FEEA) fund. FEEA is part of the Combined Federal Campaign. It also gets scholarship funds from Blue Cross-Blue Shield. Scholarships are given based on academic achievement, community service and an essay applicants are asked to write.

To get an application send a self-addressed-stamped envelope to FEEA Scholarship Program, 8441 W. Bowles Ave., Littleton, CO 80123-3245.

Wray Young Retires

After 49 years of government service, Wray D. Young retired from NASA Wallops Flight Facility (WFF) on Jan. 2, 1999. Young began his civil service career with NASA on Dec. 22, 1969, in the Plant Operations & Maintenance Branch (POMB). He first worked in the Plumbing Shop and later in the Boiler Plant. In 1988, Young transferred to the Construction Management Group.

While working in POMB, Young gained extensive knowledge in mechanical systems and boiler plant operations that he effectively used to manage all facets of construction at WFF. Young served as an inspector for the 1991 sewage treatment plant project and was instrumental in the successful rehabilitation of the west wing of Building N-159. Young also was an inspector on the Building D-8 steam plant renovation.

Young was instrumental in changing the face of Wallops as well as completing major utility upgrades throughout the facility. He spent many long hours of inspection protecting NASA's interests and insuring adherence to the terms of the various contracts. His accomplishments have been a major impact to the operation and appearance of this installation, not to mention all the special scientific programs and projects that he directly supported.

Young's career spanned 20 years with the U.S. Navy and 29 years with NASA representing 49 years of loyal and dedicated service to the United States Government. Young's distinguished career is certainly one of which he can be proud. His coworkers will miss his outstanding ability and good humor.



*February
is
Heart Awareness
Month*

For Sale

Baldwin Piano Pro - excellent condition, well-kept console piano, \$1100. See Terry Ewell, or call (757) 665-6199, or leave a message at (757) 665-4869.

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